• Avaya IP Office 500 Control Unit with 4 slots for VOIP, extension or trunk cards, with 2 Port Ethernet Switch (10/100Base-T)
• 1 Door Phone Entry Relay Port
• 19" Rack Mountable, or wall mountable
• Optional rack mount kit available (700429202)
• Router/Internet Access/Firewall/DHCP Server
• Conference Bridge (Up to 128 in any combination) with Noise Suppression, AGC
• Supports: 2 T1/PRI • Up to 48 Data Channels (Max of 30 for VM)
• Expandable by adding up to 8 Expansion Modules (Line or Station)
• Maximum Configuration: 272 Analog Stations, 384 Digital Stations, or 272 IP Extensions (384 Total Extensions)
• Voice Compression Modules (up to two 32 or 64 channel) - maximum 128 VCM channels
• 96 maximum Digital Trunks or maximum 144 Analog Trunks
• Smart card Feature Key (700417470) required for operation and provides PC-less Licensing
• Compact Flash (CF) memory card slot to support optional embedded messaging card (700343460)
• Note: IP Office 500 REQUIRES separate purchase of the AC Power Cord (700289770) to function
• Configurations larger than 32 users or with advanced applications require license upgrade to IP Office Essential/Preferred/Advanced Editions
• Requires SD card which includes 2 port embedded voicemail. Can be expanded to 4 or 6 ports voicemail.
• AVAYA IPO500 V2
• R8 Basic Edition SD card
• R8 Essential Edition license
• R8 Preferred Edition license with 4 port VM
• Additional 2 port Embedded Voicemail license

Avaya IP Office 500 Combo Card with 4 Analog Trunks, 6 digital extensions, 2 analog extensions

• Avaya IPO ATM Combo Card
• Compatible with Avaya IP Office 500 V2
• Compatible with Avaya IP Office Partner Edition
• Takes entire internal slot, no additional Mother/ Daughter Cards can be added to the slot
• Up to 4 Analog Trunks- Loop Start Lines, POTS Lines
• Up to 6 Digital Extensions per card
• **Avaya IP Office 500 Edition** Digital Extensions can be 1400 Series Digital Phones, 2400 Series, 5400 Series, 6400 Series, 9500 Series and 3810 wireless Phones
• Does not support the 4400 Series Phones
• 2 Analog Extension Ports for Analog Devices or Single Line Telephones
• 10 VCM Channels for IP Office 500 for IP Extensions, SIP Trunks, or Multi-Site Networking- Requires Licenses
• Provides one Power Failure Transfer Port
• Maximum of 2 per system

Part Number: 700476013

**Avaya IP Office 500 Digital Station 8**

• Compatible with **Avaya IP Office 500 Phone System** and **Avaya IP Office 500 V2 Phone System**
• Compatible with **Avaya IP Office Partner Edition Phone System**
• Mother card, takes internal slot in cabinet
• Up to 8 Digital Extensions per card
• **Avaya IPO 500 Edition Phone System** is compatible with 9500 Series Digital Phones, 1400 Series Digital Phones, 2400 Series, 5400 Series, and 3810 wireless Phones
• Does not support the 4400 Series Phones
• Accepts one Daughter Card such as Trunk 4, Single or Dual T-1/PRI Card
• Maximum of 3 per system

Part Number: 700417330

**Avaya IPO 500 8 Port TCM Module - For Norstar**

• Compatible with **IP Office 500 Release 7.0**
• Compatible with IP Office Partner Version R7.0
• Up to 8 Digital Extensions per card
• Maximum of 4 per System
• Support Norstar M-Series, Norstar T-Series, and Norstar Audio Conference Units
• Mother card, takes internal slot in cabinet
• Accepts one Daughter Card such as Trunk 4, Single or **Dual T-1/PRI Card**

Part Number: 700500758
IP Office Analog Phone 2 Card

- Compatible with **Avaya IP Office 500 Phone System and Avaya IP Office 500 V2 Phone System**
- Compatible with **Avaya IP Office Partner Edition Telephone System**
- Mother card, takes internal slot in cabinet
- Connections for up to 2 Analog Devices or Single Line Telephones
- Accepts one Daughter Card such as Trunk 4, Single or Dual T-1/PRI Card
- Connects things such as Audio Conference Phones, Fax Machines, Credit Card Machines, Single Line Telephones
- Message Waiting on Single Line Telephones included
- Caller ID passed to Analog Device
- Maximum 4 per system
- Provides 12 RJ45 ports

Part Number: **700431778**

IP Office Analog Phone 8 Card

- Compatible with **Avaya IP Office 500 Phone System and Avaya IP Office 500 V2 Phone System**
- Compatible with **Avaya IP Office Partner Edition Telephone System**
- Mother card, takes internal slot in cabinet
- Connections for up to 8 Analog Devices or Single Line Telephones
- Accepts one Daughter Card such as Trunk 4, Single or Dual T-1/PRI Card
- Connects things such as Audio Conference Phones, Fax Machines, Credit Card Machines, Single Line Telephones
- Message Waiting on Single Line Telephones included
- Caller ID passed to Analog Device
- Maximum 4 per system
- Provides Power Failure Transfer Port

Part Number: **700417231**
Avaya IPO 500 Trunk 4 Daughter Card

- Compatible with Avaya IP Office 500 and Avaya IP Office 500 V2
- Compatible with Avaya IP Office Partner Edition
- **Daughter Card**, requires installation of mother card such as ETR6, Digital 8, Phone 2, or Phone 8 Card
- Internal Card only
- Caller ID Built in
- Supports up to 4 POTS lines (4 Loop Start Lines)
- Maximum of 3 per Avaya IP Office Partner Edition Phone System
- Maximum of 4 per Avaya IP Office 500 Phone System

Part Number: 700417405

Avaya IPO 500 Single T1/PRI

- Compatible with Avaya IP Office 500 and Avaya IP Office 500 V2
- Compatible with IP Office Partner Edition
- Connection for 1 T-1 or PRI Circuit
- Initially configured for 8 Channels on single card
- Requires licenses to use up to 24 channels
- Daughter card, requires installation of one mother card, either ETR6, Digital 8, Phone 8, Phone 2, or VCM 32, VCM64
- Maximum of 1 Card per Avaya IP Office 500 Partner Version Phone System
- Maximum of 4 per Avaya IP Office 500 Phone System

Part Number: 700417439 Single T1/PRI

Part Number: 700417462 Dual T1/PRI
Avaya IP Office 500 Digital Station 16 Module

- Compatible with Avaya IP Office 500 Phone System and Avaya IP Office 500 V2 Phone System
- Compatible with Avaya IP Office Partner Edition Phone System
- External Expansion Module, takes 1 external port
- Requires Avaya IPO Power Lead
- Up to 16 Digital Extensions per module
- **Avaya IPO 500 Edition Phone System** is compatible with 9500 Series Digital Phones, 1400 Series Digital Phones, 4400 Series Phones, 2400 Series Digital Phones, 5400 Series Digital Phones, and 3810 wireless Phones
- **Avaya IP Office Partner Edition Phone System** is compatible with 1400 Series Digital Phones or 9500 Series Digital Phones
- Maximum 8 per IP Office 500 Phone System
- Maximum 2 Per IP Office Partner Edition
- Rack mountable unit

Part Number: **700494999**

Call for lowest Avaya Authorized dealer pricing!

Avaya DS16A Expansion Module

**DS16A Specifications:**

- Compatible with IP Office 500 V2 Release 7.0
- **External Expansion Module**, takes 1 external port
- **Up to 16 Digital Norstar Extensions per module**
- Compatible with Norstar M-Series, Norstar T-Series, and Norstar Audio Conference Units *(No Avaya Phones)*
- Maximum of 12 Per IP Office 500 Essential Edition R7.0 Phone System
- Maximum of 4 Per IP Office 500 Partner Version R7.0
- Rack Mountable Unit

Part number: **700500699**

Call for lowest Avaya Authorized dealer pricing!
Avaya IP Office 500 Digital Station 30 Module

- Compatible with Avaya IP Office 500 Phone System and Avaya IP Office 500 V2 Phone System
- Compatible with Avaya IP Office Partner Edition Phone System
- External Expansion Module, takes 1 external port
- Requires Avaya IPO Power Lead
- Up to 30 Digital Extensions per module
- Avaya IPO 500 Edition Phone System is compatible with 9500 Series Digital Phones, 1400 Series Digital Phones, 4400 Series Phones, 2400 Series Digital Phones, 5400 Series Digital Phones, and 3810 wireless Phones
- Avaya IP Office Partner Edition Phone System is compatible with 1400 Series Digital Phones or 9500 Series Digital Phones
- Maximum 8 per IP Office 500 Phone System
- Maximum 2 Per IP Office Partner Edition
- Rack mountable unit

Part Number: 700426216

Call for lowest Avaya Authorized dealer pricing!

Avaya DS30A Expansion Module

DS30A Specifications:

- Compatible with IP Office 500 V2 Release 7.0
- External Expansion Module, takes 1 external port
- Up to 30 Digital Norstar Extensions per module
- Compatible with Norstar M-Series, Norstar T-Series, and Norstar Audio Conference Units (No Avaya Phones)
- Maximum of 12 Per IP Office 500 R7.0 Phone System
- Rack Mountable Unit

Part Number: 700500698

Call for lowest Avaya Authorized dealer pricing!
Avaya IPO 500 4 Port External Exp Card

- Avaya IP Office IP500 4-Port Expansion Card
- Adds 4 additional expansion ports to the IP500 control unit
- Card is only supported in slot 4
- Includes 4 yellow interconnect cables (2 meters)

Part Number: 700472889

Avaya IPO 500V2 Wall Mounting

IPO 500V2 Wall Mounting Kit for 2 units (Cable Management Included)

- Compatible with IP Office 500 and IP Office 500 V2 Release 7.0
- Rack Mount Kit for DS30A and DS16A Expansion Units

Part Number: 700500923

- Avaya IP Office Rack Mounting Kit for Avaya IP Office 500 and 500V2.

Part Number: 700429202